

COON RAPIDS MUNICIPAL UTILITIES

BRADLEY A. HONOLD
General Manager

February 13, 2009

Marlene H. Dortch, Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Suite TW-A325
Washington, D.C. 20554

RE: EB Docket No. 06-36
Annual CPNI Certification for Year 2008

Dear Ms. Dortch:

In accordance with Public Notice DA 09-9, issued on January 7, 2009, attached is the annual CPNI certification filing for the year of 2008, pursuant to 47 C.F.R § 64.2009(e), for Coon Rapids Municipal Utilities.

Sincerely,

Kari M. Woodard

Kari Woodard
Director of Finance & Accounting

Attachment

cc: Best Copy and Printing, Inc.
445 12th Street
Suite CY-B402
Washington, D.C. 20554

COON RAPIDS MUNICIPAL UTILITIES

BRADLEY A. HONOLD
General Manager

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for: 2008

Date filed: February 13, 2009

Name of company(s) covered by this certification: Coon Rapids Municipal Utilities

Form 499 Filer ID: 820758

Name of signatory: Kari Woodard

Title of signatory: Director of Finance & Accounting

I, Kari Woodard, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. If the Company obtains any information with respect to the processes pretexters are using to attempt to access CPNI, it will report that information along with what steps the Company is taking to protect CPNI.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed Kari M. Woodard

Attachment

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General Manager

Coon Rapids Municipal Utilities has ensured compliance with CPNI rules throughout 2008 by doing the following:

- All employees were trained and certified on CPNI.
- A form was completed for all new customers to establish a password and back-up question.
- Employees authenticate every customer.
- Notification letters are sent within 48 hours if an account change has occurred.
- Update the CPNI file if targeted marketing pieces were used. However, Coon Rapids Municipal Utilities does not target market. Only mass marketing practices are used.

In 2008, there were no actions taken against data brokers, and Coon Rapids Municipal Utilities received no customer complaints concerning unauthorized release of CPNI.